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Customer Service

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Assessment 1

**Customer**

**Service**

**Assessment**

**1 Answers**

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ASSESSMENT:  
BSBCUS402B - Address  
Customer Needs  
Assessment activity 1

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Customer Service

1. What procedures could be implemented in a workplace to identify and analyse customer needs, wants and expectations? To identify customer needs, you should first determine who your potential customers are help you develop a more detailed picture of them and understand how to target them.

**Level 2 Customer**

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**Service Assessment**

**- 4739 Words | 1**

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Assessment 1 Answers

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**Answers**

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of orthopaedic trauma,

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**Answers**

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Service Assessment 1

Answers Vision2learn

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Assessment 1 Answers

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**Assessment 1**  
**Answers**

U1-assessment  
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2

**(DOC)**  
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**Customer Service**  
**Level 2 | Aimee ...**

Part 1 - Understand the  
factors that affect an  
organisation and the

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customer service role

(maps to Session 1:

The role of customer  
service in

organisations) Learning  
objective Place in

Assessment 1.1

Describe the products  
and services of  
commercial, public and  
third sector

organisations Question

1 Page 2 1.2 Describe

the differences in  
customer service

between commercial,  
public and third ...

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**Customer service  
level 2 unit one -  
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Assessment 1 Answers  
peer gynt suites nos 1  
and 2 op 46 op 55  
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book 3), chapter test

the cell in action,1

richard, duke of york:

king by right ...

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**Assessment 1**

**Answers**

...personal

responsibilities and

working in a business

environment

Assessment Please

note that this

Assessment document

has 8 pages and is

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Customer Service

made up of 7 Sections.

Name: Section 1 -

Know the employment rights and responsibilities of the

employee and

employer 1. Identify

four main points that would be included in a contract of

employment. If

possible, use an

example contract to

support your ...

**Essay on Assessment**

**1 Vision2Learn**

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**Business Admin -**

**1978 Words**

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Techniques . Level 2

Certificate -

Preparation for Military  
Service . Principles .

There are four key  
principles to underpin  
assessment delivery: 1.

Assessment should  
contribute to

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knowledge and/or skills  
and provide relevant

and current

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development the  
related industry 1.

Answers

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organisation. ... Unit 1  
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**Answers**

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For any more information, please do not hesitate in contacting me.

Regards, □□□□□□□□ .

PART C. Customer Emails and Responses sent by the customer service staff. Email 1 from customer:

Received: 13 January



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2020 11 am. Logged

13 ... Assessment 1

Answers

## **BSBCUS501 Manage Quality Customer Service Assessment Task ...**

Customer service is a conversation about solving problems.

Handled with skill, it can turn irritated customers into most devoted ones.

Technical skills

### **Customer Service**

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**Quiz | Check how  
good you are at  
customer ...**

I signed up for  
Customer service... I  
signed up for Customer  
service course. I am  
late completing the  
course because I have  
got few health  
problems. My tutor  
Dale was very  
understanding. He  
always marked the  
assessment on time  
also supportive. Thank  
you vision2learn.

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my last module soon  
and I will get my  
certificate, Ps.

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